MARK LYNCH

Email: malynch7@gmail.com

Phone: (678) 787-1049

marklynchdev.com/

www.linkedin.com/in/malynch7

A focused and passionate technical lead and full-stack software engineer from Atlanta, Georgia, with a penchant for solving complex problems, learning new technologies, and team-driven development.

TECHNICAL SKILLS

Languages and Frameworks:	C# (*.NET Framework/Core*), TypeScript/JavaScript (*React, Angular, jQuery*), Python, PowerShell, HTML5, CSS3
Software:	Git, Azure Devops, GitHub, Jira, Vim, VsCode, Visual Studio, Figma
Cloud Providers:	Azure, AWS
Database Systems:	MS SQL Server, MySQL, MongoDB

WORK EXPERIENCE

Improving | Senior Software-Engineering Consultant   **July 2021 – Present**
- Developed software solutions for diverse financial services clients, implementing .NET Web APIs, Azure cloud services, and React/Angular front-ends, in alignment with business goals and industry best practices.
- Demonstrated versatile leadership by delivering software products both independently and as technical lead of internal consultant teams and client developers.
- Fostered strong client relationships built on trust, serving on solutions architecture teams and as the main point of contact for project-related discussions, feedback, and issue resolution.

USAN | Software Engineer   **October 2019 – July 2021**
- Implemented Interactive voice response systems for major, multinational corporations, leading to increases in customer containment, conversions, and satisfaction.
- Increased synergy with customer testing systems by developing customer-facing web tools utilizing ASP.NET, SQL Server, along with JavaScript, leveraging jQuery and Materialize CSS.
- Increased developer productivity by building internal automation and testing tools using C# and Python, including web tools utilizing .NET core and JavaScript with React.js.

Batteries.com | Major Account Sales   **June 2016 – May 2017**
- Cultivated relationships with major, nation-wide accounts, facilitating large-scale sales.
- Conducted product page maintenance using HTML, and the Bootstrap CSS Framework.
- Handled CRM system migration and integration, improving workflow for sales team members.

EDUCATION

BS Georgia State University, Computer Science   **August 2019**
   GPA: 4.04 (Summa Cum Laude, Kell Award Recipient)

PROJECTS

ECMS
An online event management system, developed for Skillshot Media, designed to improve the coordination of attendees, travel logistics, and groups across multiple events, hosted using Amazon Web Services.

Bacteria Resistance Classifier
A Python TensorFlow classifier which predicts the resistance of bacteria to antibiotics, based on slide images.